

Ron Harrison

Printer Technical Representative Sappi North America

Ron Harrison serves as printer technical representative for Sappi North America, where he provides distinctive technical service on the printer system, both reactive and proactive, to ultimately drive customer success, satisfaction and loyalty.

Ron is a valued member of the publishing sales team at Sappi, supporting our current business and new opportunities at strategic printers, end users, and publishers. He has primary responsibility for 14 large web printing plants, building and nurturing strong relationships in the pressroom, and providing real-time assistance to support the print production of key customers.

Additionally, Ron works closely with Sappi manufacturing personnel to provide timely feedback on product quality and press performance, which ensures the long-term viability of our products.

Prior to joining the Sappi team, Ron served for 5 years as a technical representative for M-Real USA. Ron's printing career spanned 16 years at Quebecor and its predecessors, in multiple roles including web press operator, master pressman, quality assurance manager, safety supervisor, and pressroom production manager.